

## Writing on Cage Cards

As volunteers, you have unique insight into the behaviors, preferences and skills of the animals. The more information you can share with the public, the better. In order to make it fair to the animals and potential adopters, please don't write down anything that isn't true- no matter how much you think it would help an animal's chance of being adopted.

Below is a list to help clarify what can and can't be written on a cage card.

#### **DO WRITE:**

- "loves to be petted or brushed"
- "is good on a leash"
- "really playful" or "very active" (don't write "hyper")
- "knows sit" or "down" (and repeatedly performs that command)
- "is shy when first meeting people, but warms up after spending time with someone"

#### DON'T WRITE:

- <u>Anything negative</u> If you have concerns about an animal's behavior or how it reacts to something or someone, tell the Volunteer Coordinator or another staff member.
- <u>An animal is good with other animals or kids</u>. This becomes tricky legal ground as people will take it as a fact and it is often not true of all kids or other animals. If you have concerns about how an animal reacts to other animals or kids, let the Volunteer Coordinator or another staff member know

### Naming the Animals

We encourage you to give the adoptable animals a name while at the shelter ("hey you" gets old after a while). If the animal already has a name written on its paperwork, do not change it!

Names add a personalized touch to our animals and the right type of name can make an animal more adoptable. On the other hand, the wrong name can really turn a person off an animal they might otherwise have considered.

Please do not use names that fall into the following categories:

<u>Cutesy Names:</u> Fluffy, Fifi, Princess, Cutie Pie, etc. <u>Violent or Offensive Names:</u> Kujo, Killer, DumDum, names of infamous bad guys, etc. <u>Religious Reference Names:</u> Angel, Buddha, Jesus, etc. (ancient mythology names are fine)

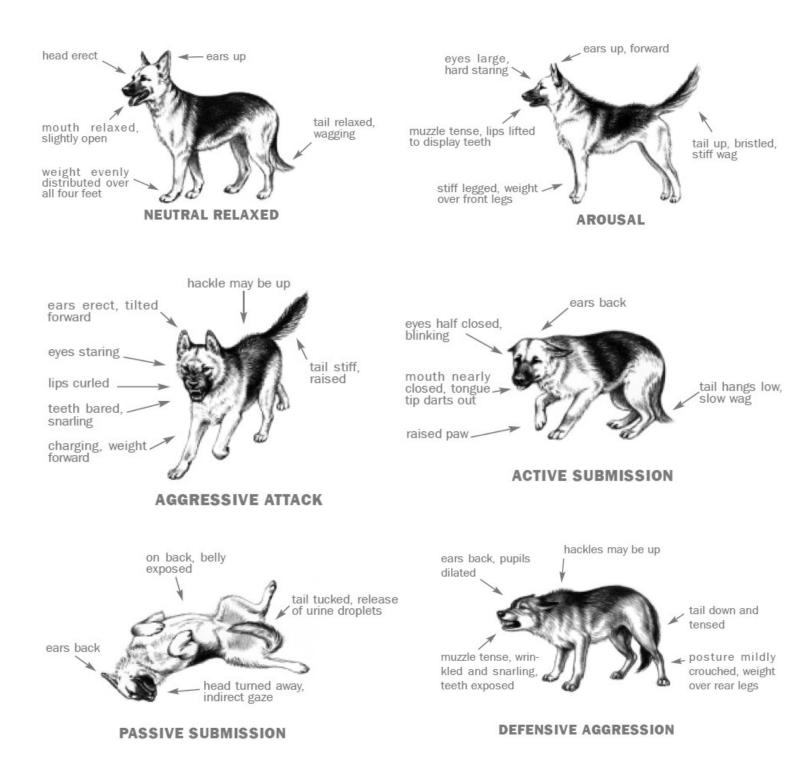
If you name an animal, write the name in quotes on the top right hand of the cage card.



Although you see the name of the animal on a regular basis, the staff will most likely not know the adoptable animal's name- we use the Intake ID # to identify them.

## **Reading Canine Body Postures**

While dogs cannot speak, they do display their state of mind via their body language. By taking careful note of ear position, pupil dilation, facial tension (particularly around the muzzle and forehead), tail carriage and body weight distribution, an observer can detect whether a dog is relaxed or fearful.





starring Boogie the Boston Terrier



ALERT



SUSPICIOUS

Π



THREATENED



ANGRY



"PEACE!"

look away/head turn

"NEED SPACE"

whale eye

offer his back

STRESSED

yawn

STALKING

STRESSED

nose lick

ANXIOUS





"RESPECT!" turn & walk away





STRESSED

scratching

sniff ground



RELAXED soft ears, blinky eyes



"PRETTY PLEASE" round puppy face

"I'M YOUR LOVEBUG" belly-rub pose





"YOU WILL FEED ME"









"I LOVE YOU, DON'T STOP"

ail

"RESPECT!"



FRIENDLY















STRESS RELEASE shake off













FRIENDLY & POLITE

curved body



"I'M FRIENDLY!"

play bow



wiggly



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HAPPY (or hot)

CURIOUS

head tilt

"HELLO I LOVE YOU!"

greeting stretch



OVERJOYED









### Cat Body Language

**The confident cat**: The confident cat purposefully moves through space, standing straight and tall with tail erect. He is ready to explore his environment and engage those he meets along the way. His upright tail signifies his friendly intentions, while his ears are forward and erect adding to the cat's alert expression.

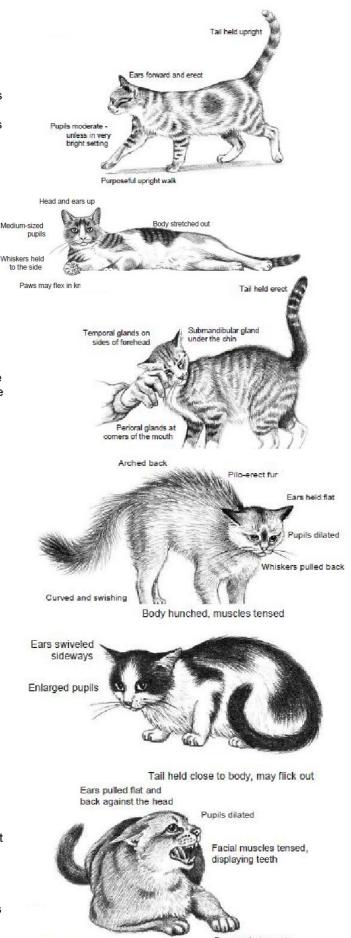
**The confident cat at ease:** When relaxed, a confiden cat stretches out on his side or lies on his back exposing his belly. He is in a calm but alert state and accepts being approached. His entire posture is open and at ease; but beware, not every cat that exposes his abdomen will respor well to a belly rub. Some will grasp your hand with their fron paws, rake your forearm with their hind feet and bite your hand.

**Distance-reducing behaviors**: Distance-reducing behaviors encourage approach and social interaction and are meant to telegraph to others that the cat means no harm. The act of rubbing against a person's hand or another cat (scent marking) to distribute glandular facial pheromones from the forehead, chin or whisker bed is calming and seems to guarantee friendly interaction immediately afterward. The tail is usually held erect while the cat is scent-rubbing.

**Distance-increasing behaviors**: The goal of distance-increasing behaviors is to keep others from coming closer. Aggressive interactions are avoided when the warnings are heeded. Conflicted cats lack the confidence to stare down and charge others. Instead, they assume a defensive threat posture, warning others away by appearing as formidable as possible by arching their backs, swishing their tails, and standing sideways and as tall as possible. Fear and arousal causes their fur to stand on end (piloerection) and pupils to dilate.

The anxious cat: When a cat becomes anxious, he crouches into a ball, making himself appear smaller than usual. Muscles are tensed and the cat is poised to flee if necessary. The tail is held close to the body, sometimes wrapped around the feet. The head is held down and pulled into the shoulders.

**Defensive aggression**: The pariah threat is another distance-reducing posture. When a cat determines that he cannot escape an unwanted interaction with a more dominant animal, he prepares to defend himself. The ears are pulled back and nearly flat against the head for protection and the head and neck are pulled in tight against the body. Facial muscles tense, displaying one weapon - the teeth. The cat rolls slightly over to one side in order to expose the rest of his arsenal - his claws. He is now ready to protect himself.



From ASPCA's Meet Your Match

Rolling over on one side to better expose claws Paw ready to swat with claws exposed

# CAT LANGUAGE



INTERESTED



TRUSTING



PLAYFUL







FRIENDLY

ATTENTIVE

RELAXED



FRIENDLY, RELAXED





CONTENT

scent marking

CONFLICTED, CAUTIOUS



EXCITED





ANXIOUS

THREATENED

GO AWAY



PREDATORY

**TERRIFIED** 

0 0



WORRIED



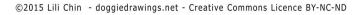
IRRITATED







DISGUSTED



# HOW TO GREET A DOG (AND WHAT TO AVOID)

Appropriate greetings are common sense. Imagine if someone greeted you the way many people greet dogs!



Dr. Sophia Yin, DVM, MS

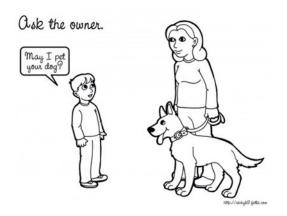
The Art and Science of Animal Behavior

For additional free dog bite prevention resources visit www.drsophiayin.com.

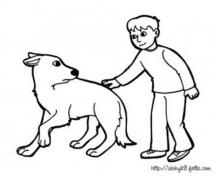
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# **Animal Interactions**

While at the shelter, you will meet many animals. Please remember these steps when you interact with them. (These pictures are of dogs, but the information pertains to all animals.)



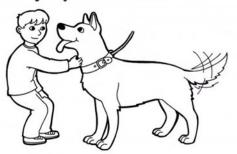
Don't pet without asking.







Pet gently on the neck and chest.



http://abbyk9.fotki.com



Animals are very sensitive to scents: Please use minimal scented lotions, perfumes and similar items when you volunteer.