JOINT ANIMAL SERVICES MEETING AGENDA

Thursday, October 20, 2016; 5:30 pm

(City of Lacey Executive Boardroom)

SERVICES

1. CALL TO ORDER

- 2. <u>AGENDA</u>: October 20, 2016
- 3. PUBLIC COMMENT (10 minutes)
- 4. MINUTES OF THE LAST MEETING: August 11, 2016
- 5. ACTION ITEMS:
- 6. CORRESPONDENCE:
- 7. DISCUSSION ITEMS:

Animal Services 2017 Proposed Budget presentation Capital projects 2017 Work Plan

8. <u>STAFF MEMBER PRESENTATION</u>:

None

- 9. **DIRECTOR'S REPORT**
- 10. SHELTER STATISTICS:
 Donations and Grants Report
- 11. ADJOURN

MINUTES OF THE JASCOM MEETING August 11, 2016, 5:30 p.m. Animal Services Conference Room

MEMBERS PRESENT: Jeff Gadman, City of Lacey; Jessica Bateman, City of Olympia; Sandra Romero, Thurston

County; Kristin Ripka, South Sound Veterinarians

MEMBERS EXCUSED: Nicole Hill, City of Tumwater; Doug Howie, Thurston County Humane Society

STAFF LIAISON: Liz Gotelli, Lacey Director of Human Resources and Public Affairs

STAFF PRESENT: Ric Torgerson, Executive Director; Heather Leu, Shelter Manager; Deanna Johnson, Data

and Systems Coordinator

PUBLIC PRESENT: none

MEETING BEGAN: The meeting was called to order at 5:30 p.m. by Chair Gadman.

APPROVAL OF AGENDA: MEMBER ROMERO MOVED THAT THE AGENDA BE ACCEPTED AS PRESENTED:

MEMBER BATEMAN SECONDED THE MOTION. MOTION CARRIED UNANIMOUSLY.

PUBLIC COMMENT: No public was present.

APPROVAL OF MINUTES: MEMBER BATEMAN MOVED THAT THE MINUTES BE ACCEPTED AS WRITTEN:

MEMBER ROMERO SECONDED THE MOTION. MOTION CARRIED UNANIMOUSLY.

CORRESPONDENCE: none

ACTION ITEMS: Approval of updated fee schedule: Chair Gadman asked if any members or staff had

received additional public comment or concerns from member councils regarding the proposed fee increases since the last meeting. No comments have been received.

MEMBER ROMERO MOVED TO AUTHORIZE ANIMAL SERVICES' EXECUTIVE DIRECTOR TO CHANGE THE FEES AS DISCUSSED AT PREVIOUS MEETINGS. MEMBER BATEMAN SECONDED THE MOTION. MOTION CARRIED UNANIMOUSLY.

DISCUSSION ITEMS: JASCOM retreat: Chair Gadman suggested members hold the retreat the first part of

2017, as this year's potential dates are too close to the end of the budget needing approval. Members agreed and Executive Director Torgerson will propose new dates.

<u>Leadership Management and Skills Assessment process</u>: Lacey Director of Human Resources and Public Affairs Liz Gotelli explained that Executive Director Torgerson's first annual review is the end of August. She proposed a review process and distributed an assessment packet to members and staff. Members reviewed the assessment proposal

and agreed to use it. Assessments are due September 9, 2016.

DIRECTOR'S REPORT: Budget: Executive Director Torgerson reported that staff leadership will develop the 2017

budget and parallel work plan.

Donations: \$5,000 was donated by an individual that Torgerson will invite to tour the

shelter.

Sign repairs: in progress

Trail and grounds maintenance: A JBLM volunteer group will be at the shelter August 14,

2016, to assist with grounds clean up and trail maintenance.

Prosecutor's Office meeting: Staff will meet next week to formally request a change of

representation.

<u>Spokane County Regional Animal Protection Services (SCRAPS)</u>: Executive Director Torgerson toured their facility and will be speaking with their leadership regarding their multi-jurisdictional model.

<u>Second Annual Animal Law Summit</u>: Executive Director Torgerson and Emergency Resource Officer Anna Johnson will be attending the event tomorrow. The summit addresses challenges, strategies and alliances in companion animal legislation.

SHELTER STATISTICS: No comments.

DONATIONS & GRANTS: No changes.

NEXT MEETING: September 1, 2016 at 5:30 p.m. at City of Lacey Executive Boardroom

MEETING ADJOURNED: Chair Jeff Gadman adjourned the meeting at 6:00 p.m.

Chair, Joint Animal Services Commission

ANIMAL SERVICES Recommended 2017 Budget





JOINT ANIMAL SERVICES

Thurston County and the cities of Lacey, Olympia, and Tumwater established Animal Services through an Intergovernmental Agreement. This agreement provides for the governance and funding structure to operate and maintain an animal shelter on behalf of the participating jurisdictions. The shelter holds impounded or lost animals, animals involved in court action, and owner-relinquished animals. Additional services include licensing, adoption, education, complaint investigation, and enforcement of animal regulations.

The City of Lacey is the lead agency for Animal Services providing administrative and financial management for the intergovernmental agency. Each participating jurisdiction pays an assessment to fund the maintenance and operations of Animal Services. A jurisdiction's population and direct services received are the basis for calculating assessments. The Joint Animal Services Fund reflects these assessments as revenue. Additional funding comes from shelter and license fees charged for services used by the public. In 2016, Animal Services employed 16.75 FTE.

BUDGET SUMMARY

The Animal Services budget is organized into six programs.

- · Administrative and Support Services
- · Shelter Operation
- Field Services
- Licensing
- Grants
- · Shelter Debt & Depreciation

The 2017 budget for the Animal Services Fund is \$2,051,039.

2017 PROGRAMS, GOALS & PRIORITIES

- Address current trends regarding pet adoption and seek ways to promote the shelter as the safe, reliable, and humane resource for adoption.
- · Enhance training and other services to increase the adoptability potential of shelter animals.
- Create program to increase awareness of and participation in pet licensing program.
- · Seek methods to support successful prosecution of offenders.
- · Make facilities upgrades in kennel area.
- · Improve customer service through building improvements.
- · Create a dedicated volunteer area in the shelter.
- Utilize trained volunteers for community outreach efforts addressing appropriate species-specific animal care and safety awareness.
- Maximize community awareness of pet-related grants available through this agency for pet spay/neuter services and urgent care.
- · Maintain spay/neuter and microchip identification programs.
- · Expand public awareness of shelter programs and animal issues.
- Seek opportunities to provide resources for pets for homeless and/or indigent pet owners.
- Improve and maintain quality of educational and informational materials and venues such as social media, pamphlets, TV programs, website, and media spots.
- · Administer community grants specific to animal-related health and care.
- Administer a twelve month, from date of purchase, pet license program and maintain remote license sales to enhance convenience for pet owners.
- Maintain a network system for information management and retrieval that increases staff efficiency and effectively documents department interactions with the community.
- Continue to encourage a high level of volunteer activity and support for sheltered animals.
- Enhance data collection capabilities to increase effectiveness of animal enforcement.
- Continue to effectively respond to complaints of noncompliance to local ordinance and to animal cruelty including investigation, prosecution, and education.
- · Work with animal advocacy and rescue groups to enhance the alternatives for animals in the care of Animal Services.

Account Number	Description	2015 Actual Revenue/Expense	2016 Amended Budget	2017 Proposed Budget
Joint Animal Sert	rices			
Revenues				
503-0000-308.00-00	Estimated Beginning Cash	-	424,216	340,060
503-0000-322.30-01	Th County-License Sales	77,503	73,432	74,698
503-0000-322.30-02	Olympia-License Sales	46,364	45,220	48,308
503-0000-322.30-03	Lacey-License Sales	36,593	36,172	39,784
503-0000-322.30-04	Tumwater-License Sales	14,753	13,410	15,360
503-0000-322.30-05	Dangerous Dog Registrate	350	400	250
503-0000-337.39-01	Th County-Assessment	587,333	601,421	582,466
503-0000-337.39-02	Olympia-Assessment	256,634	265,243	275,423
503-0000-337.39-03	Lacey-Assessment	240,779	248,696	259,235
503-0000-337.39-04	Tumwater-Assessment	101,047	101,811	130,684
503-0000-337.69-10	Stay-At-Work Program	5,889	-	
503-0000-341.50-00	Public Records/Reports	38	-	
503-0000-341.70-10	Misc. Taxable Sales	1,540	-	
503-0000-345.23-01	Reclaims-Thurston County	12,782	10,722	10,454
503-0000-345.23-02	Reclaims-Olympia	5,114	4,754	6,38
503-0000-345.23-03	Reclaims-Lacey	5,433	5,680	5,23
503-0000-345.23-04	Reclaims-Tumwater	1,410	1,006	1,55
503-0000-345.23-05	Reclaims-Non City/County	2,137	1,860	3,68
503-0000-345.23-10	Shelter Fees	23,595	25,498	25,49
503-0000-361.11-00	Investment Interest	5,020	5,082	5,08
503-0000-362.41-00	Rental Fees Traps	1,155	1,210	1,34
503-0000-362.50-20	Lease - Facilities	6,000	6,000	6,000
503-0000-367.50-01	Donation-ALBOHN	17,000	10,000	15,000
503-0000-367.50-02	Donation-Dolciani	5,000	10,000	10,000
503-0000-367.50-03	Donation-Private Source	134,971	52,000	63,24
503-0000-367.50-04	Special Events, CFD, NWC	17,296	6,000	11,66
503-0000-367.50-05	Donation-Via Licensing	6,685	2,000	20,35
503-0000-369.10-00	Sale of Scrap & Surplus	1,934	2,000	20,00
503-0000-369.20-01	Adoptions-Thurston County	6,590	5,234	5,08
503-0000-369.20-02	Adoptions-Olympia	3,355	2,718	2,230
503-0000-369.20-02	Adoptions-Lacey	2,188	1,628	1,94
503-0000-369.20-03	Adoptions-Tumwater	995	654	80
503-0000-369.20-04	Adoptions-Non City/County	4,558	4,166	3,510
503-0000-369.20-05	Adoptions-Promo Project	45,298	33,882	37,56
	·	2,556		
503-0000-369.40-00	Court Fees /Judgments Cash Over & Short	·	2,000	2,000
503-0000-369.81-00		(40)	- EC 400	E0 40
503-0006-308.05-00 503-0006-338.39-06	Bldg Depreciation Asset Olympia-Loan Assessment	22,998	56,129 23,821	56,129
Total Joint Animal Services Revenue		1,702,853	2,082,065	2,051,039

Account Number	Description	2015 Actual Revenue/Expense	2016 Amended Budget	2017 Proposed Budget
Joint Animal Servi	ces			
Animal Services Exp	enditures			
General Services				
503-3901-539.10-01	Salaries-Regular	106,497	119,459	124,950
503-3901-539.20-01	Employer Paid Benefits	38,418	46,548	48,365
503-3901-539.20-42	GASB68 Pension Expense	(57,011)	-	-
503-3901-539.31-01	Office & Operating Supply	486	500	-
503-3901-539.31-14	Supplies-Catalog Donation	6,742	9,000	-
503-3901-539.41-01	Prof. Svc-Other	164	1,000	1,500
503-3901-539.41-05	Prof. Svc-Audit	6,030	3,500	3,500
503-3901-539.41-15	Prof. Svc-Legal	195	-	-
503-3901-539.41-26	Prof. Svc-Administration	93,843	99,768	94,032
503-3901-539.43-01	Transportation/Per Diem	-	500	1,500
503-3901-539.43-02	Dues, Subscriptions, Publ	908	400	400
503-3901-539.43-03	Registrations	40	500	500
503-3901-539.44-01	Adv/Full-Time Position	65	-	-
503-3901-539.46-01	Insurance-Liability	18,545	25,000	27,000
503-3901-539.46-06	AWC-L & I Pool	1,322	1,350	1,650
503-3901-539.48-01	Rep & Maint-Equipment	-	350	350
503-3901-539.49-02	Printing & Binding	-	150	-
503-3901-539.49-11	Public Education	2,325	3,000	-
503-3901-539.49-12	Special Events	3,125	3,000	2,000
503-3901-539.49-25	Assessments/Taxes	142	-	-
503-3901-539.49-27	Bad Debt Expense	(27)	500	500
503-3901-539.49-30	Software Maintenance	748	3,000	3,000
503-3901-539.49-32	Bankcard Service Fees	3,602	3,000	3,000
Total General Services		226,159	320,525	312,247
Shelter Operations				
503-3902-539.10-01	Salaries-Regular	329,774	336,169	315,769
503-3902-539.10-05	Salaries-Overtime	93	1,500	1,500
503-3902-539.10-06	Salaries-Part-Time	6,537	7,500	7,500
503-3902-539.20-01	Employer Paid Benefits	199,250	215,892	192,032
503-3902-539.31-01	Office & Operating Supply	5,363	5,500	6,000
503-3902-539.31-02	Small Tools & Equipment	2,659	1,500	1,700
503-3902-539.31-14	Supplies-Catalog Donation	-	-	8,000
503-3902-539.31-17	Supplies-Uniform Purchase	2,158	2,500	2,500
503-3902-539.35-01	Supplies-Food & Cleaning	10,184	15,000	13,000
503-3902-539.35-02	Supplies-Medical/Vaccine	12,171	10,000	10,000
503-3902-539.35-03	Supplies-Euthanasia	480	3,000	3,000
503-3902-539.41-19	Prof. Svc-Vet Services	12,311	15,000	13,000
503-3902-539.41-20	Prof. Svc-Spay, Neuter	31,282	50,000	40,000

Account Number	Description	2015 Actual Revenue/Expense	2016 Amended Budget	2017 Proposed Budget
Joint Animal Ser	vices			
Animal Services Ex	rpenditures			
Shelter Operations-Cor	ntinued			
503-3902-539.41-21	Prof. Svc-Disposal	24,700	23,500	23,500
503-3902-539.41-22	Prof. Svc-Security System	1,132	1,000	1,000
503-3902-539.42-01	Telecommunications	9,481	8,900	11,000
503-3902-539.42-02	Communications-Postage	46	400	7,900
503-3902-539.43-01	Transportation/Per Diem	-	-	1,000
503-3902-539.43-02	Dues, Subscriptions, Publ	115	1,000	400
503-3902-539.43-03	Registrations	-	3,800	3,800
503-3902-539.45-03	Copier Rental	1,612	4,300	4,300
503-3902-539.46-02	Insurance-Fire/Property	2,772	2,800	3,000
503-3902-539.47-01	Utility-Electric	21,374	24,000	24,000
503-3902-539.47-03	Utility-Natural Gas	5,114	8,500	8,500
503-3902-539.47-05	Utility-City of Olympia	13,487	12,900	12,900
503-3902-539.47-08	Utility-Recycled Waste	1,061	1,200	1,200
503-3902-539.48-01	Rep & Maint-Equipment	11,163	20,000	20,000
503-3902-539.48-03	Rep & Maint-Facilities	19,983	72,000	60,000
503-3902-539.49-02	Printing & Binding	781	1,000	1,000
503-3902-539.49-11	Public Education	-	-	2,000
503-3902-539.49-23	Custodial	9,648	10,400	10,400
503-3902-539.49-25	Assessments/Taxes	11	-	
503-3902-539.49-66	Senior Animal Adoptions	674	500	650
503-3902-539.60-02	Capital Outlays-Replace	-	20,000	20,000
503-3902-539.60-03	Capital-Improvements	38,452	100,232	96,000
503-3902-539.60-99	Capitalize Asset	(34,897)	-	
503-3902-539.65-04	Depreciation-Equipment	19,767	19,851	19,533
503-3902-539.80-83	Interest-Capital Lease	171	-	
Total Shelter Operation	s	758,909	999,844	946,084
Field Services				
503-3903-539.10-01	Salaries-Regular	194,091	197,884	305,424
503-3903-539.10-05	Salaries-Overtime	1,980	3,500	3,500
503-3903-539.10-06	Salaries-Part-Time	51,825	50,293	
503-3903-539.20-01	Employer Paid Benefits	125,104	134,127	159,187
503-3903-539.31-01	Office & Operating Supply	763	1,200	1,200
503-3903-539.31-02	Small Tools & Equipment	394	600	600
503-3903-539.31-17	Supplies-Uniform Purchase	1,693	1,700	1,700
503-3903-539.42-01	Telecommunications	6,272	5,000	5,500
503-3903-539.42-04	Communications-Base Radio	3,122	4,500	4,500
503-3903-539.42-05	Comm-Answering Svc	1,656	1,700	1,700
503-3903-539.43-01	Transportation/Per Diem	463	-	1,000
503-3903-539.43-03	Registrations	1,130	2,880	2,880
503-3903-539.46-04	Insurance-Vehicle	1,163	1,300	1,300

Rep & Maint-Equipment Rep & Maint-Fleet Mgmt Printing & Binding Capital Outlays-Equipment	259 16,769 320	400 28,700	400
Rep & Maint-Equipment Rep & Maint-Fleet Mgmt Printing & Binding Capital Outlays-Equipment	16,769		400
Rep & Maint-Fleet Mgmt Printing & Binding Capital Outlays-Equipment	16,769		400
Printing & Binding Capital Outlays-Equipment	· ·	28,700	400
Capital Outlays-Equipment	320	-,	24,000
		450	450
D	-	39,750	10,030
Depreciation-Vehicles	15,705	13,629	10,030
	422,709	487,613	533,401
Salaries-Regular	62,697	64,584	64,584
Salaries-Overtime	168	-	-
Salaries-Part-Time	-	3,978	-
Employer Paid Benefits	20,961	23,194	23,194
Office & Operating Supply	38	-	250
Supplies-Uniform Purchase	250	-	-
Communications-Postage	8,974	7,500	-
-	-	700	150
Printing & Binding	2,900	2,000	3,000
	95,988	101,956	91,178
et Care			
Supplies-Medical/Vaccine	15,672	15,000	15,000
Prof. Svc-Other	1,403	8,000	8,000
Prof. Svc-Vet Services	35,949	50,000	50,000
Prof. Svc-Spay, Neuter	60	-	-
Public Education	14,316	20,000	15,000
Licensing Assistance Prog	537	-	-
Capital-Improvements	-	-	24,000
and Vet Care	67,937	93,000	112,000
	56,129		56,129
•	-	•	-
Interest on Loan			-
	58,709	79,127	56,129
es Expenditures	1,630,411	2,082,065	2,051,039
3	Salaries-Regular Salaries-Overtime Salaries-Part-Time Employer Paid Benefits Office & Operating Supply Supplies-Uniform Purchase Communications-Postage Registrations Printing & Binding At Care Supplies-Medical/Vaccine Prof. Svc-Other Prof. Svc-Vet Services Prof. Svc-Spay, Neuter Public Education Licensing Assistance Prog Capital-Improvements and Vet Care Replacement-Building Principal on Loan Interest on Loan	Depreciation-Vehicles	Depreciation-Vehicles

City of Lacey 2017 Budget

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Capital Projects 2017

Shelter Roof Replacement	\$50,000
All Kennels (to include replacement of caging with stainless steel,	
refit new drainage system and prep and seal flooring in all rooms	
plus painting kennel walls spread out over 3 phases as 1 Phase	
in each of the next 3years in 2017-2019)	\$25,000
Treatment Room redesign and renovation	\$6,000
(\$24,000 in private support secured and restricted + \$6,000)	
Hot Water Tank replacement (carry-over)	\$7,500
Commercial Cloths Dryer Replacement	\$7,500
TOTAL	\$96,000

2017 Work Plan

October 2016

Staffing

- Increased coverage in field services is in progress Accomplishments in 2016 in field office included incorporating RSOs from PT to FT and designation of Lead Person, Erika Johnson, with an average of 3 staff on duty during normal business hours (previously this number hovered around 2 staff) in Field Services and continuation of afterhours and emergency on call coverage.
 Plans in 2017, that are addressed in the budget through reallocation of resources, not an increase in the budget, call for a reclassification of our Commissioned and Certified EROs to Animal Services Officer 1
- Hiring of shelter manager & Animal Services Assistant to replace Connie and Dusty Completed

Management and Training

- 2017 Annual evaluations of all staff with establishment 3-5 goals for each employee- Not Completed, expected completion in first quarter of 2017
- Coordination of training opportunities emergency preparedness, active shooter, customer service, dealing with difficult people/de-escalation, Customer Service, other – a number of Trainings completed with follow ups and additional to follow
- Coaching and mediation for Field Officer Staff Ongoing and in progress, regular meetings plus established leadership in Erika Johnson as permanent supervisor starting January 1

Development/Outreach

- Expansion of networks In process For 2017 Multiple (min 50 at one per week) speaking engagements and/or promotion meetings with Rotary and Kiwanas Clubs and with their officers, other Heads of Departments including the Sheriff and Prosecuting Attorney, Police Chiefs, Foundation Heads, other welfare organizations, donors, CFD agencies and interviews. Currently changing focus of attention toward Panorama and Estate/Trust Attorneys per guidance with Ralph Munro and given history of success with estate funds supporting JAS.
- Develop new private funding sources in coming year Grant writing goal for 2017 has been reset at \$150,000 to \$200,000 in submissions or asks In 2016 One \$30,000 Pledge that is being consistently paid in Monthly \$500 installments and one \$17,000 Grant from Albohn Family Foundation to date with one additional grant application for \$15,000 pending for a potential total of \$62,000 in the current year.

Facilities and Programs

- Develop concept/design drawings of Education and Training Center Written concept
 Completed and one grant submitted for \$40,000 in 2016 but not funded. Therefore, further
 actions in 2017 include identification of additional funding sources for design initially and
 followed by promotion with requests and additional grant submissions.
- Floors and kennels In Development: research into designers and products initiated.

 Contracts to be let and partial renovations to be completed in 2017 with Phasing in planned over next 2-3 years unless board approves a more aggressive approach.
- Roof evaluation is that it has outlived it's expected life by a factor of 2 and estimates for replacement have been coming in at \$50,000
- Concepts for front office expansion, new entry and combined reception area **Not Completed** in 2016 and pushed into 2018 or beyond for reconsideration